

Mail Order Dept.
Norwich Camping and Leisure
58 Yarmouth Road
Blofield
Norwich
NR13 4LQ
sales@norwichcamping.co.uk



RETURNS FORM

**SHOULD YOU FEEL IT IS NECESSARY TO SEND YOUR GOODS BACK TO US,
PLEASE FILL OUT THIS FORM AND ENCLOSE IT WITH YOUR RETURN**

IF RETURNING A TENT OR AWNING:

- Your tent / awning must be clean and dry. **It is your responsibility to ensure the item is packaged in a cardboard box or other packaging suitable for transport.** Failure to do this will result in the couriers refusing to collect the item, or us sending the item back to you unprocessed.
- In some instances we may need to send your tent/awning to the manufacturer for inspection/testing.
- Please include a description / photos of the fault with your item, along with a copy of this form to enable us to process the return quickly.
- If your tent / awning is deemed by us or the manufacturer not to be faulty, we reserve the right to dispatch your item back to you at your own cost. Please note, we will not be responsible for damage caused by stormy / windy conditions, accidents, misuse and wear and tear.

Order / Invoice No:		Date of Purchase	
Name:			
Address:			
Post Code		Telephone	

Product Name:	
Manufacturer:	
Reason for Return: (Please include photos of the fault)	
Authorised by:	

Signature		Date	
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Please see our website for Terms and Conditions